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| Soul Services WA were thrilled to have been part of your NDIS Support Coordination journey – while our journey with you has sadly come to an end, we would very much appreciate your feedback on your experience with Soul Services WA.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Satisfied  | Satisfied  | Neutral  | Unsatisfied  | Very Satisfied  |
| How satisfied were you with our services? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Did you feel we listened to your needs/requirement  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Did we respond to you in a timely manner  | ☐ | ☐ | [ ]  | [ ]  | [ ]  |
| Were we genuine and knowledgeable | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |

 |
| 1. Chat What did we do well?
 |
| 1. ChatWhat did we do not so well?
 |
| Chat3. Please provide any suggestions or comments on what we can improve our services? |
| 1. ChatWould you recommend our services to others?

 Yes [ ]  No [x]  Maybe [ ]  |
| We would love to share some of your feedback on our website/brouchers – please tick if you are ok for this to occur: Yes [ ]  No [ ]  Maybe [ ]  |

**We Value Your Feedback!!**

Please complete the following form to help up us improve our customer experience

 Thank You – Your Feedback is invaluable to us!!